



Ask Mary Ann!



CTAS AI Chatbot Assistance

Introducing Mary Ann, our remarkable electronic library virtual assistant. This chatbot, running on artificial intelligence and highly trained on our e-Li database, offers an easy way to find clear, plain language answers. **Mary Ann can only provide answers from information contained in our electronic library and any answer received should be reviewed with your county attorney.**

Get Started with Mary Ann's Help:

- 1** Visit e-Li on the web: www.ctas.tennessee.edu/eli.
- 2** Open the Mary Ann chatbot in the lower right corner.
- 3** Verify you're an elected official, county employee, or state employee.
- 4** Type your question.
- 5** Mary Ann will respond with plain language answers and links to more information, if an answer is available.
- 6** Mary Ann can only look through information we have in e-Li. She does not look through the entire CTAS website or the world wide web.
- 7** Didn't get your answer? Mary Ann will help you submit your question directly to us for follow-up.

What Can Mary Ann Do?

- ★ Search e-Li by keywords or phrases
- ★ Give context from multiple e-Li pages in one answer
- ★ Provide links to related information in e-Li
- ★ Easily submit unanswered question to CTAS via support ticket

I am your eLi Virtual Assistant.
Click below to start a conversation.

