



May 01, 2025

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# Technical Assistance

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Dear Reader:

The following document was created from the CTAS website ([ctas.tennessee.edu](http://ctas.tennessee.edu)). This website is maintained by CTAS staff and seeks to represent the most current information regarding issues relative to Tennessee county government.

We hope this information will be useful to you; reference to it will assist you with many of the questions that will arise in your tenure with county government. However, the *Tennessee Code Annotated* and other relevant laws or regulations should always be consulted before any action is taken based upon the contents of this document.

Please feel free to contact us if you have questions or comments regarding this information or any other CTAS website material.

Sincerely,

The University of Tennessee  
County Technical Assistance Service  
226 Anne Dallas Dudley Boulevard, Suite 400  
Nashville, Tennessee 37219  
615.532.3555 phone  
615.532.3699 fax  
[www.ctas.tennessee.edu](http://www.ctas.tennessee.edu)

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# Technical Assistance

Reference Number: CTAS-2039

Technical assistance is the dissemination of information to assist the public, including individuals protected by the ADA and entities covered by the ADA. Information may be disseminated by using—

- Audio visual materials,
- Pamphlets,
- Manuals,
- Electronic bulletin boards,
- Checklists, and
- Training.

To help educate and raise public awareness of the ADA, the Department provides—

Factsheets and pamphlets in different accessible formats,  
Speakers for workshops, seminars, classes, and conferences,  
An ADA telephone information line, and  
Access to ADA documents through an electronic bulletin board.

Available factsheets and pamphlets include—

Facts About the Americans with Disabilities Act

The ADA: Questions and Answers

The ADA: Your Responsibilities as an Employer

The Americans with Disabilities Act: A Primer for Small Business

Enforcement Guidance: Reasonable Accommodation and Undue Hardship Under the Americans with Disabilities Act

Enforcement Guidance: Disability-Related Inquiries and Medical Examinations of Employees Under the Americans with Disabilities Act (ADA)

Questions and Answers: Enforcement Guidance On Disability-Related Inquiries And Medical Examinations Of Employees Under The Americans With Disabilities Act (ADA)

Fact Sheet on Obtaining and Using Employee Medical Information as Part of Emergency Evacuation Procedures

For additional information, contact—

U.S. Department of Justice  
950 Pennsylvania Avenue, NW  
Civil Rights Division  
Disability Rights Section, NYA  
Washington, D.C. 20530

(800) 514-0301 (Voice)

(800) 514-0383 (TTY)

[www.ada.gov](http://www.ada.gov)

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**Source URL:** <https://www.ctas.tennessee.edu/eli/technical-assistance>